Our Pet Guests

It is important to us that all our guests enjoy their stay with us and therefore we would like to notify you beforehand on what you need to know when bringing your pet to stay at Luna

Requirements

- Owner must agree to be held financially responsible for any damages caused by pet, a credit card will need to be registered on arrival and a 100€ holding deposit shall be taken until check out.
- Pet must be fully vaccinated, clean, and free of ticks.
- One pet per room

Allowed

- Your pet can join you in the lobby and at Tonino Bar + Snack bar.
- Your pet must always be kept on a leash.

Not Allowed

- Pet should not be rowdy or destructive or aggressive
- Pets should not disturb other guests by barking or whining anywhere on the premises.
- Pet cannot be left tethered unattended anywhere on the premises
- Pets shall not exceed the weight limit of 20kg.
- Pet not permitted in Pool areas+ Gym + main restaurants
- Pets are not to be left alone in rooms
- Pets are not permitted on guest beds
- Fouling not permitted on hotel premises, owners are responsible for cleaning up any accidents.

Information for Pets

- Drinking bowls available at Tonino
- Our staff at the reception will assist you with information on dog-friendly places to visit.

Pet Type	Pet Name	Sex (F/M)	Age	Breed	Weight (KG)
Dog/Cat					

Full name of pet owner	Emergency contact #	For office use only (Pre auth number)	For office use only (Res number)
Dog/Cat			

Signature of Pet Owner: _____

Date: _____

PETS are limited to Dogs and Cats. Service Dogs are allowed of any weight as long as appropriate certification is provided. Pets are allowed ONLY at block 2 of our property and allocated in a Standard Studio room REGARDLESS of the room type booked. **Dog Breeds not allowed** include, Pitbull Terrier, Staffordshire Bull Terrier, American Staffordshire Terrier, Rottweiler, Doberman, Dogo Argentino, Brazilian Mastiff, Tosa. Acceptability of any pet is at the sole discretion of Luna Holiday Complex. Written appeals which shall include pictures of the pet in question may be put forward to the Hotel management, who shall have absolute and final jurisdiction regarding pet acceptability.

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